



Fees and charges schedule, Library am Guisanplatz BiG

Valid from 21 November 2022

SERVICE	FEDERAL ADMINISTRATION/ARMED FORCES	PRIVATE INDIVIDUALS
Borrowing/returning items		
Registration	Free of charge	Free of charge
Loans from BiG holdings on premises	Free of charge	Free of charge
Loans from BiG holdings sent by post	Free of charge	Free of charge
Returning items and interlibrary loans	Free of charge <i>Return shipping label enclosed</i>	Free of charge <i>Return shipping label enclosed</i>
Reminder fee/lost items		
Reminder fee per item	Free of charge	Recall: First reminder CHF 5 Second reminder + CHF 5 (Total CHF 10) Third reminder + CHF 10 (Total CHF 20)
Loss, damage, after third reminder	Replacement cost	Replacement cost + processing fee CHF 50.00
Copy orders		
Copy orders from documents in the BiG holdings	Free of charge	Digital: CHF 5 (max. 50 pages) Paper: CHF 7.50 (max. 50 pages) Companies: Digital: CHF 25 (max. 50 pages) Paper: CHF 27.50 (max. 50 pages)
Ebooks on Demand (EOD)	Free of charge	CHF 10 + CHF 0.20 per page
Copying and scanning in the BiG	Free of charge	Free of charge
Interlibrary loans		
Interlibrary loans from the SLSP holdings	Ordering free of charge via BiG	Not available for private individuals
Interlibrary loans not from SLSP holdings	Ordering free of charge via BiG	Switzerland: CHF 12 per item Europe: CHF 24 per item UK and overseas: CHF 36 per item
Other services		
Documentation requests	Free of charge	Free of charge
Guided tours of the library	Free of charge	Free of charge
Guided tours of the special collections	Free of charge	Free of charge

Fees and charges schedule, Library of the Military Academy at ETH Zurich MILAC

Valid from 21 November 2022

SERVICE	LECTURERS/ASSISTANTS/PROJECT STAFF	PRIVATE INDIVIDUALS
Borrowing/returning items		
Registration	Free of charge	Free of charge
Loans from MILAC holdings on premises	Free of charge	Free of charge
Loans from MILAC holdings sent by post	Free of charge	Free of charge
Returning items and interlibrary loans	Free of charge <i>Return shipping label enclosed</i>	Free of charge <i>Return shipping label enclosed</i>
Reminder fee/lost items		
Reminder fees per item:	Free of charge	Recall: Free of charge First reminder CHF 5 Second reminder + CHF 5 (Total CHF 10) Third reminder + CHF 10 (Total CHF 20)
Loss, damage, after third reminder	Replacement cost	Replacement cost + processing fee CHF 50.00
Digitisation orders		
Digitisation orders for documents in the MILAC holdings	Free of charge	Free of charge
Interlibrary loans		
Interlibrary loans from the SLSP holdings	Not available	Not available
Interlibrary loans not from SLSP holdings	Not available	Not available

Fees and charges schedule, Federal Statistical Office FSO library

Valid from 21 November 2022

SERVICE	FEDERAL ADMINISTRATION/ARMED FORCES	PRIVATE INDIVIDUALS
Borrowing/returning items		
Registration	Free of charge	Free of charge
Loans from FSO holdings on premises	Free of charge	Free of charge
Loans from FSO holdings sent by post	Free of charge	Free of charge
Returning items and interlibrary loans	Free of charge <i>Return shipping label enclosed</i>	Free of charge <i>Return shipping label enclosed</i>
Reminder fee/lost items		
Reminder fee per item:	Free of charge	Recall: First reminder Free of charge Second reminder + CHF 5 (Total CHF 10) Third reminder + CHF 10 (Total CHF 20)
Loss, damage, after third reminder	Replacement cost	Replacement cost + processing fee CHF 50
Digitisation orders		
Digitisation orders for documents in the FSO holdings	Free of charge	Free of charge
Interlibrary loans		
Interlibrary loans from the SLSP holdings	Free ordering via FSO	Not available
Interlibrary loans not from SLSP holdings	Free ordering via FSO	Not available